



RETURN MATERIALS FORM
selkbagusa.com

Thank you for shopping with Selk'bag USA! You can return any unworn merchandise purchased directly from Selk'bag USA within 30 days of the order shipping date. After 30 days, a Merchandise Credit will be issued. Sorry, we are unable to accept COD returns. All other merchandise returns must follow the guidelines as presented below.

Return Process & Policy

1. To protect itself and its customers, Selk'bag USA requires the following conditions be met to execute a return or exchange:
 - (i) Product is clean and unused - no exceptions
 - (ii) Product hang tags are connected and original packaging is undamaged
 - (iii) Product is purchased within the last 30 days
2. To initiate a return, please follow these simple steps:
 - (i) Complete this form as accurately as possible. Inaccurate information will result in processing delays
 - (ii) Place (1) the unused product, (2) this form and (3) a copy of the original order/receipt/confirmation in a box
 - (iii) Write the "**Customer Order#**" on the outside of the box in large, bold font (found on packing slip)
 - (iv) Ship the box to the "Return Shipping Address" noted below
3. Once received, Selk'bag USA's returns department will process your refund as soon as possible

Exchanges

If you would like to exchange your purchase for another item, follow the return instructions above and reorder a new item at SelkbagUSA.com at your convenience. For assistance, please call our customer service department at 855-269-5398, or email us online at info@selkbagusa.com.

Customer Contact Information (please print):	
Name:	_____
Address:	_____
City:	_____
State:	_____
Zip:	_____
Phone:	_____
Email:	_____

Return Shipping Address:
Selk'bag USA
c/o Customer Returns
674 Via de la Valle, Ste 230
Solana Beach, CA 92075
U.S.A.
855.269.5398
<i>Accepted Carriers: USPS, FedEx, UPS</i>

The information below can be found on the original packing slip, or your order confirmation email.

Customer Order #:

Return Item SKU:

Quantity Returned:

Reason for Return (Please Check):		
<input type="checkbox"/> Correct size, but fit small	<input type="checkbox"/> Did not like the color or materials	<input type="checkbox"/> Return of a gift
<input type="checkbox"/> Correct size, but fit large	<input type="checkbox"/> Wrong item shipped	<input type="checkbox"/> Found a better price elsewhere
<input type="checkbox"/> Item does not match description	<input type="checkbox"/> Item arrived too late	
<input type="checkbox"/> Ordered multiple sizes and colors	<input type="checkbox"/> Item damaged in transit	<input type="checkbox"/> Other: _____